

3M Projection Systems

General Information Bulletin

Mar/2009 – Technical Assistance Contacts

Purpose:

This bulletin contains valuable information regarding 3M™ Overhead Projectors, 3M™ Digital Projectors, 3M™ Digital Wall Displays, 3M™ Super Close Projection Systems, 3M™ Digital Easel/Boards and 3M™ Digital Media Systems.

Purpose:

General Info. Part # Chg. Instructions Trouble Shooting Product Operation

This bulletin is to be used in appropriate repair situations, but is not a directive for pursuing unsolicited field repairs. Nor is it an instruction for updating a product unless it is specifically stated in the “Recommendations.”

Description

3M Projection Systems provides several contact options to our customers and subs who need technical assistance for 3M Projection Systems products. You can reach us using one of the following methods:

- Telephone (see chart below)
- E-Mail (meetings@mmm.com)
- Web Site (www.mmm.com/meetings, click on “**Contact Us**” at the top of the screen)

Please refer to the chart below for the toll-free access number for your country.

Note: In countries with a telephone system that is not compatible with 800 toll-free numbers, use the 651 telephone number in the “**Other Locations**” field. Standard long distance calling charges will apply.

Location	3M Telephone Number	E-Mail	Web Site
U.S. (Includes: Alaska, Puerto Rico, Hawaii)	1-800-328-1371	meetings@mmm.com	www.mmm.com/meetings click on “Contact Us”
Canada	1-800-328-1371		
Germany *	1. Dial AT&T: 0-800-2255-288 2. Dial 3M: 1-800-328-1371		
France *	1. Dial AT&T: 0800-99-00-11 2. Dial 3M: 800-328-1371		
Norway *	1. Dial AT&T: 800-190-11 2. Dial 3M: 800-328-1371		
Malaysia *	1. Dial AT&T: 1-800-80-0011 2. Dial 3M: 800-328-1371		
Other Locations (Standard charges apply)	651-575-6026		

* For toll-free access from these locations, you must first connect to the AT&T Direct service network.

3M Projection Systems Department

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Internet: www.3m.com/meetings

Telephone: 800-328-1371
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Additional Information

If you have any questions about this bulletin or any 3M Projection Systems products, please contact the 3M Technical Assistance Center for more information.

3M Technical Assistance Center

Projection Systems Department
3M Austin Center, Bldg. 147-5N-01
6801 River Place Blvd.

Austin, TX 78726-9000

Phone: 1-800-328-1371

Fax: 512-984-6550

Internet: www.3m.com/meetings

[Click on "Contact Us"]

E-mail: meetings@mmm.com

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Important Notice

All statements, technical information, and recommendations related to 3M's products are based on information believed to be reliable, but the accuracy or completeness is not guaranteed. Before using this product, you must evaluate it and determine if it is suitable for your intended application.. You assume all risks and liability associated with such use. Any statements related to the product which are not contained in 3M's current publications, or any contrary statements contained on your purchase order shall have no force or effect unless expressly agreed upon, in writing, by an authorized officer of 3M.

Warranty; Limited Remedy; Limited Liability

3M warrants that when the 3M Product is used according to 3M's Intended Use Statement (www.3M.com/meetings), it will perform satisfactorily for the warranted durability period as stated in the applicable 3M Product Manual in effect at the time of purchase. The warranties stated in the applicable 3M Product Manuals are exclusive and are made in place of any and all express or implied warranties or conditions, including any implied warranty of merchantability or fitness for a particular purpose, or any industry practice or custom or trade usage. Failure to follow the instructions contained in the appropriate 3M Product Manual or to use the 3M Product in accordance with 3M's Intended Use Statement will void all warranties and limited remedies. **EXCEPT AS SPECIFICALLY STATED IN THE APPLICABLE 3M PRODUCT MANUAL, 3M SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFITS, REVENUE OR BUSINESS) RESULTING FROM, OR IN ANY WAY RELATED TO PERFORMANCE, USE OR INABILITY TO USE ANY OF THE 3M PRODUCT.**

This limitation applies regardless of the legal theory upon which damages are sought. If 3M Product is defective within the applicable warranty period, your exclusive remedy shall be, at 3M's option, to replace or repair the 3M Product or to refund the purchase price of the 3M Product. All replaced parts or products become property of 3M. If the 3M Product is repaired, 3M will repair the defective part(s) with a new or used part(s). If the 3M Product is replaced, 3M will replace the product with the same or equivalent model and with a new or refurbished product. In the case of an approved warranty claim, the replacement 3M Product will carry only the remaining term of the original 3M Product's warranty period as stated in the applicable 3M Product Manual.

For warranty service, you must provide proof of the date of the original purchase, otherwise the manufacturing code date will be used to establish the start date of the warranty. 3M Product Manuals include durability statements and may include limitations specific to the product(s) being used or its intended applications, which take precedence over any statement made here. Warranty terms, limitations and exclusions may differ outside the United States of America.